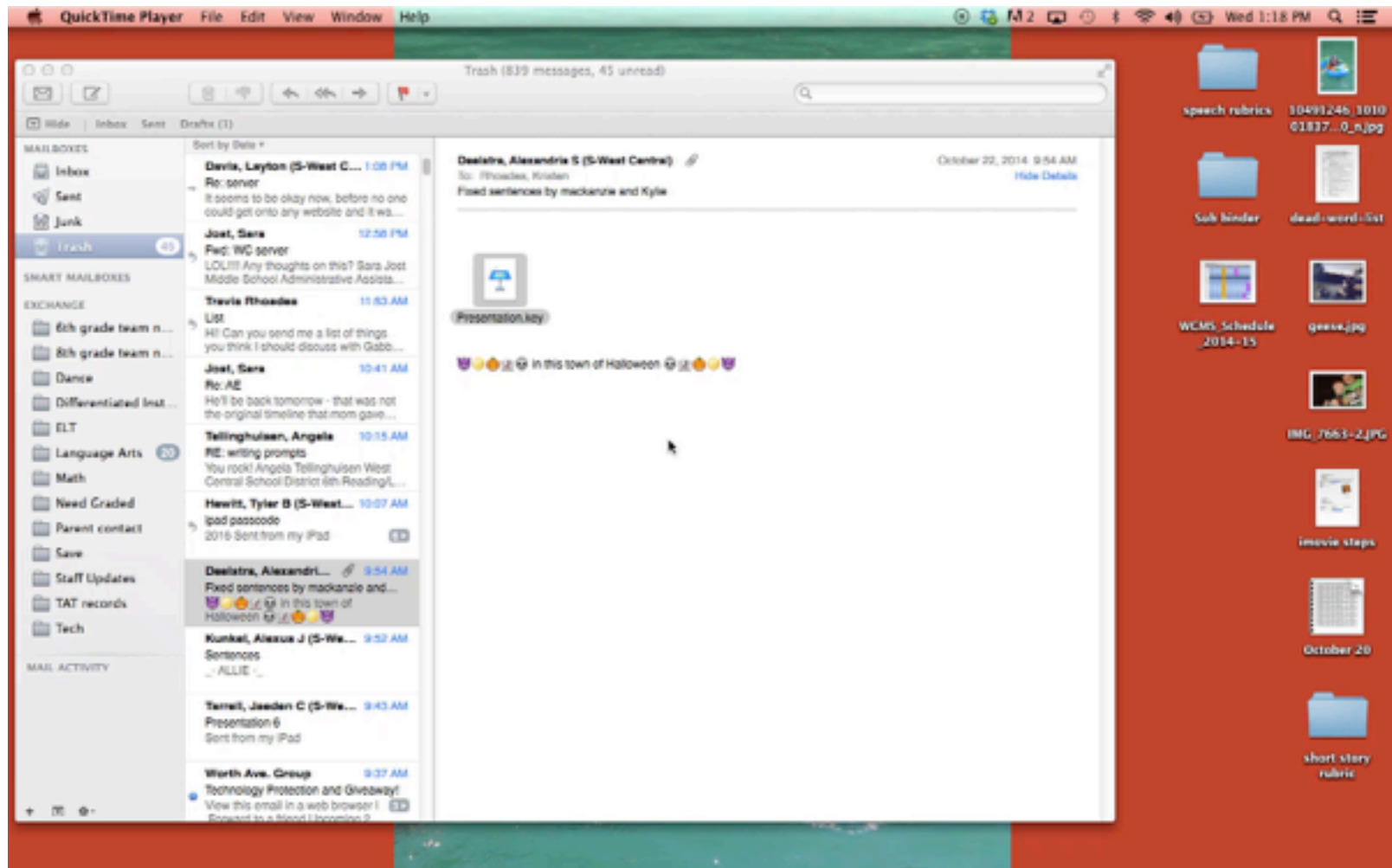Newly updated iWork's suite can't open on teacher MacBooks or students ipads that aren't updated. Here are some workaround:

1.   Have student resend as a word/excel/powerpoint file

If this doesn't work or the student sent it from home, follow these steps (or watch the step by step video):

1.   From your email, drag the file to your desktop (rename if necessary)
2.   In safari, open icloud.com and log in
3.   Open up the app you need (pages, numbers, or keynote)
4.   Drag the file to icloud.com
5.   Open the file

If you need to download the file or send a copy to the student in a version that can be opened at school, follow the steps outlined in this video: